

# **P.C.M Housing Association Ltd**

Providing care and support at

**Laxton Hall,  
Corby Northants,  
NN17 3AU**

**Laxton Hall aims to provide a safe, homely environment where residents can live as independently as possible with all their needs, physical, social and emotional, being met in a manner that ensures their dignity, privacy and individuality.**



Laxton Hall, a 17th Century Grade II-listed building, is situated between Laxton and Corby in Northamptonshire. It has been converted into a residential care home whilst keeping the integrity of the original architecture intact. It is set in 85 acres of land and has beautiful gardens. P.C.M Housing Association Ltd. An exempt charity, owns the Home. It is staffed by the Polish Sisters of Mary Immaculate, an order long recognised for their humanity, compassion and specialised care for Polish community groups, the vulnerable and dispossessed Polish people deliver care and support in the home working alongside care workers.

**THE HOME OPERATES WITHIN A COVID 19 SECURE INFECTION PROTECTION CONTROL RISK  
MANAGEMENT PLAN UPDATED REGULARLY IN COMPLIANCE WITH GOVERNMENT GUIDANCE**

## What is Offered?

The design of Laxton Hall is such that it promotes a domestic environment within a Grade II listed former palace. The interior of the building is specifically maintained to ensure that dignity and privacy are maintained at all times.

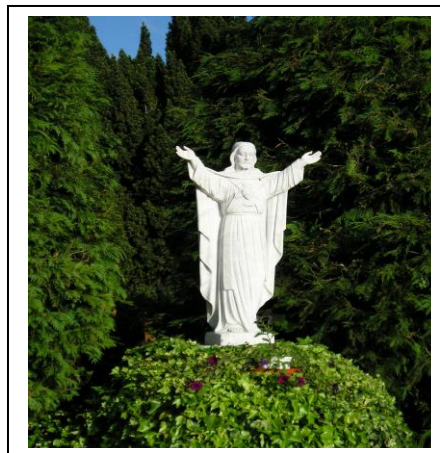
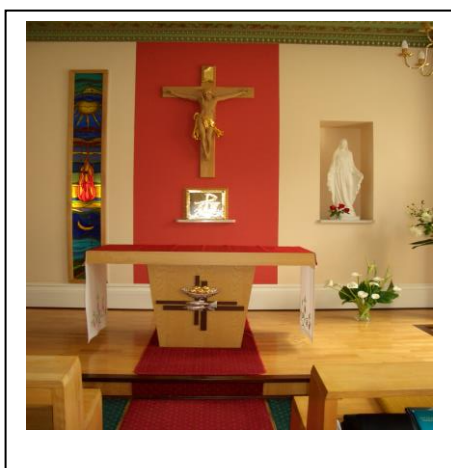
All bedrooms and general areas are linked to an on-call system and assistance can be summoned, when necessary, with staff on call 24 hours a day. There is 1, en suite, and 29 single rooms with shared, adapted bathrooms located within easy reach of each room.

Laxton Hall offers a permanent home with care and support. Staff work in a person-centred manner supporting residents to live their individual lifestyles. Residents are appointed a 'key worker' at the beginning of their stay. This person co-ordinates care in partnership with the resident, other professionals, and family representatives. The 'key worker' has a central role in offering support, guidance and encouragement enabling the residents to make the best use of the service and resources available at the home.

A range of activities to both stimulate and entertain residents is offered, including outings in the scheme's own minibus, crafts, movement to music, reminiscence therapy and a variety of games.



Laxton Hall has an 'open door' policy and visitors are encouraged to visit as and when they wish. Visitors are welcome to stay for mealtimes. The home has a Parish Priest who lives on site and delivers daily mass in the chapel located in the main building. Residents at the home have daily contact with the Priest or as requested.



## Aims & Objectives

Laxton Hall aims to provide:

- The highest standards of 24-hour care and support for each individual.
- An authentic Polish service.
- Trained, caring staff, each creating a safe, homely environment.
- A person-centred approach based on individual need with individual plans of care.
- An environment that encourages residents to make informed choices, feel safe and take part
- A 'key working' system providing support to individual residents.
- Positive working relationships with outside agencies, families and advocates.

## The Staff Team

The staff team currently comprises a Registered Manager and a dedicated team of qualified Sisters, Care Workers, Domestic Staff and Cooks. Care and support is provided 24 hours a day.

The management team has a wide and varied background with substantial experience of working with and caring for older people. The Polish Catholic Mission Housing Association Limited oversees the work of the Laxton Hall, offering support as necessary and visiting on a regular basis.

There is a comprehensive induction and training plan in place for staff. All staff receive the necessary training required by the Care Quality Commission to perform their duties.



## General Information for Residents

Residents are encouraged to eat their meals in the dining areas with other residents unless they are unwell or choose not to do so. Breakfast is served at 8.30am with lunch being served at 1:00pm and tea at 6pm (alternative arrangements will be made whenever necessary). Drinks and snacks are available at all times.

Laxton Hall operates a non-smoking policy within communal areas. Residents are permitted to smoke outside the building and may be permitted to smoke in their own bedroom.

Medication for all residents is ordered and dispensed using the NOMAD Monitored Dosage system. Staff are fully trained in the dispensing of medication but any residents wishing to 'self-medicate' will be asked to sign a risk assessment form. The local community nurse team visits regularly.

Residents are asked to sign a Service User Contract and are issued terms of business when they move into the home which sets out the responsibilities of the Polish Catholic Mission Housing Association Limited and the resident including details of fees due.



## Resident Consultation

Meetings between residents and their key workers take place on a monthly basis. Residents are encouraged to have a say in the day-to-day running of Laxton Hall and suggestions for changes and improvements are welcome. Residents have an annual review where they are encouraged to voice any suggestions or concerns that they may have. Laxton Hall carry out a survey each year asking for residents' and families views. This information helps shape local and organisation objectives for the forthcoming year. Results are published locally and throughout the P.C.M Housing Association Ltd.

## Advocacy

P.C.M Housing Association Ltd supports and promotes individuals in making informed choices affecting their everyday life by enabling and encouraging access to information via a range of internal and external services. P.C.M Housing Association Ltd recognises the value of and encourages advocacy by facilitating the needs and rights of individuals to access independent support or representation to express their views.

## Partnerships

Laxton Hall has developed positive relationships and links with Social Care, other local voluntary and statutory organisations in the region. Community nurses, physiotherapists and occupational therapists visit as required. Laxton Hall sets itself high standards of good housing management and practice, delivering an enhanced range of opportunities and choice for all its residents. The continuing development of accommodation providing care and support for vulnerable people forms an integral part of P.C.M Housing Association Ltd strategy for the future.

## Compliments, Complaints and Appeals Procedure

Laxton Hall seeks to provide the best possible level of service. However, we are continuously looking at ways to improve upon what we do and suggestions for improvements are always welcome. Complaints (as well as compliments) are received from time to time and for more details on the formal procedure please refer to Statement of Purpose or Service User Guide available from Sister Teresa Sabok, the Registered Manager on 01780 444292 or [teresa@pcmew.org](mailto:teresa@pcmew.org) or [www.laxtonhall.co.uk](http://www.laxtonhall.co.uk). If you are not happy with the reply you receive from Laxton Hall then you can complain, to the local council, Northamptonshire County Council or **Care Quality Commission** on **03000 616161** or their website contact us page at [www.cqc.org.uk/content/contact-us](http://www.cqc.org.uk/content/contact-us), (The CQC cannot investigate complaints by law, but will bear in mind any relevant information provided in order to look at the issues raised at the next inspection of the service.)

## Safeguarding Vulnerable Adults

P.C.M Housing Association Ltd is dedicated to the safeguarding of vulnerable adults. In conjunction with social and health care partners, our policies and procedures reflect the local/ national codes and practices in this area. Laxton Hall adopts a pro-active and transparent approach and to this end an annual report is published and made available to all stakeholders.



## Referral Procedure

Should a person currently living in the community find that they are no longer able to maintain their personal safety, it is usual for the Social Care Department to appoint a social worker to assist and assess the level of care required.

Where a residential care placement is required, funding via Social Care and is made available to assist that person in covering the cost of residential care. The funding available is dependent on the amount of personal assets the person has. Some residents are admitted as self-funding until such time as their capital is reduced to below an agreed maximum. Once funding is agreed and a suitable home found, a contract between the Social Care Department, the home and the resident is drawn up and signed by all parties. Private funding of fees by residents is also possible.

The offer of a place at Laxton Hall is dependent on a person being admitted for a period of assessment. This allows not only the home to assess that person's suitability but allows that person time to decide whether they would like to live at Laxton Hall permanently. The length of time can vary but it is usual for a decision to be made within two weeks. Thereafter, the contract offering a permanent home is completed.

## Further Information

Please contact Teresa Sabok, the Registered Manager for further details about the project, current charges and methods of payment.

Laxton Hall,  
Corby,

Northants, NN17 3AU

Email: [laxtonhall@pcmew.org](mailto:laxtonhall@pcmew.org) or [teresa@pcmew.org](mailto:teresa@pcmew.org)

All contact with the home is managed in strict accordance with General Data Protection Regulations. Our Privacy Policy is available on our website [www.laxtonhall.co.uk](http://www.laxtonhall.co.uk)

